

# 4x4 HDMI Matrix Switcher with Full 3D Support

User Manual



TRUE

**High Resolution Audio** 

READ

rev: 130411

Made in Taiwan



The **MA-5244H 4x4 HDMI Matrix Switcher with Full 3D Support** has been tested for conformance to safety regulations and requirements, and has been certified for international use. However, like all electronic equipments, the **MA-5244H** should be used with care. Please read and follow the safety instructions to protect yourself from possible injury and to minimize the risk of damage to the unit.

- Follow all instructions and warnings marked on this unit.
- Do not attempt to service this unit yourself, except where explained in this manual.
- Provide proper ventilation and air circulation and do not use near water.
- Keep objects that might damage the device and assure that the placement of this unit is on a stable surface.
- Use only the power adapter and power cords and connection cables designed for this unit.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.



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## INTRODUCTION

The **MA-5244H 4x4 HDMI Matrix Switcher with Full 3D Support** provides the most flexible and cost effective solution in the market to route high definition video sources plus multi-channel (up to 7.1-channel) digital audio from any of the four HDMI sources to the remote displays at the same time. This solution is well suited for use in home theater, conference room presentation systems, or other similar setting or application.

## FEATURES

- Support HDMI Deep Color & full 3D
- HDCP compliant
- Allows any source to be displayed on multiple displays at the same time
- Allows any HDMI display to view any HDMI source at any time
- Supports 7.1 channel digital audio
- Supports default HDMI EDID and learns the EDID of displays
- The matrix master can switch every output channels to any HDMI inputs by push-in button, IR remote control, RS-232 control, and Ethernet control
- Easy installation with rack-mounting and wall-mounting designs for master and receiver respectively
- Fast response time 2~5 seconds for channel switch

# SPECIFICATIONS

Model N	lame	MA-5244H			
Technical					
Role of usag	e	True 4x4 matrix			
HDMI compli	iance	HDMI Deep Color & full 3D			
HDCP comp	liance	Yes			
Video bandw	vidth	Single-link 225MHz [6.75Gbps]			
Video suppo	rt	480i / 480p / 720p / 1080i / 1080p60 36-bit color			
Audio suppo	rt	Surround sound (up to 7.1ch) or stereo digital audio			
ESD protecti	on	1] Human body model — ±19kV [air-gap discharge] & ±12kV [contact discharg 2] Core chipset — ±8kV			
PCB stack-u	р	4-layer board [impedance control — differential 100 $\Omega$ ; single 50 $\Omega$ ]			
Input		4x HDMI / 1x RS-232 / 1x Ethernet / 1x IR socket for IR receiver			
Output		4x HDMI			
HDMI Input selection		Push-in button / IR remote control / RS-232 control / Ethernet control			
IR remote control		Electro-optical characteristics: $\pi = 25^{\circ}$ / Carrier frequency: 38kHz			
HDMI connector		Type A [19-pin female]			
RJ-45 conne	ctor	WE/SS 8P8C with 2 LED indicators			
RS-232 conr	nector	DE-9 [9-pin D-sub female]			
3.5mm conne	ector	[System IR] Receives IR commands from remote control			
Mechanical		MA-5244H			
Enclosure		Metal case			
	Model	440 x 146 x 44mm [17.3" x 5.7" x 1.7"]			
Dimensions (L x W x H)	Package	524 x 265 x 76mm [20.6" x 10.4" x 3"]			
,	Carton	542 x 411 x 300mm [21.3" x 16.2" x 11.8"]			
Weight	Model	1322g [46.6oz]			
weight	Package	4500g [9.9 lbs]			
Fixedness		1RU rack-mount with ears and Wall hanging holes			
Power supply	y	5V 4A DC			
Power consu	Imption	20 Watts [max]			
Operation ter	mperature	0~40°C [32~104°F]			
Storage tem	perature	-20~60°C [-4~140°F]			
Relative hum	nidity	20~90% RH [no condensation]			

## PACKAGE CONTENTS

- 1x MA-5244H
- 1x IR Receiver
- 1x DC 5V 4A
- 1x IR Remote control\*

- 1x Rack-mounting ear set
- 1x Installation software CD
- 1x User Manual

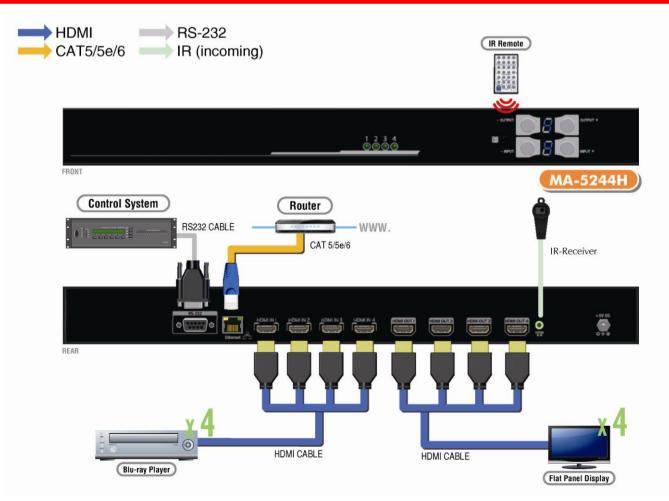
\* Additional IR remote controllers and IR blasters can be purchased as optional accessories to control the HDMI sources located separately.

## HARDWARE INSTALLATION

#### MA-5244H as master

- 1. Connect all sources to HDMI Inputs on the 4x4 HDMI Matrix MA-5244H.
- 2. Connect all display to HDMI Outputs on the 4x4 HDMI Matrix MA-5244H.
- 3. Connect the +5V 4A DC power supply to the 4x4 HDMI Matrix MA-5244H.

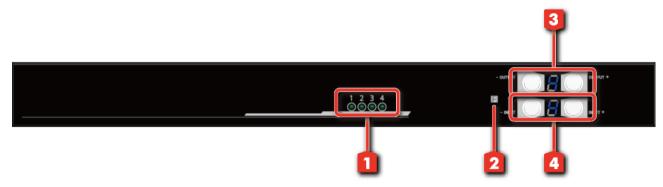
## **CONNECTION DIAGRAM**



## PANEL DESCRIPTIONS

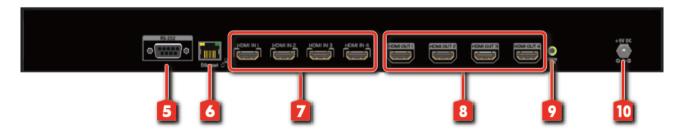
### Transmitting unit ► MA-5244H-TX

### **Front Panel**



- 1. Source Status: Input source indicator LED
- 2. IR SENSOR: IR sensor for receiving the IR commands from IR remote
- 3. Output Push Button & 7-segment LED: Front panel push buttons used to select the number of display channel & LED display for output ports
- 4. Input Push Button & 7-segment LED: Front panel push buttons used to select the number of input source & LED display for input channels

### **Rear Panel**



- 5. RS-232: RS-232 control port
- 6. Ethernet: Ethernet control port
- 7. INPUT 1-4: HDMI inputs
- 8. Output 1-4: HDMI outputs
- 9. System IR Receiver: Ext. IR receiver
- 10. +5V DC: 5V DC power jack

## **OPERATION APPROACH**

#### Method A: Push-in Button



#### 1. IN/OUT MAP

- 1) Use the "+" or "-" output push button to select the number of display
- 2) Use the "+" or "-" input push button to select the number of input source

"+": change selected input/output port in ascending order

"-" : change selected input/output port in descending order

After you select the desired input/output port, the LED will blink twice and the setting will be effective

#### 2. Save Mapping Mode

- 1) Keep pushing "output+ (save)" button until the output LED shows "d." to enter the Save Mapping Mode.
- Use the "+"or "-" input push button to select the mapping configuration (1~8) which you want to save current input/output mapping
- After you select the desired mapping configuration number, the LED will blink twice and the mapping setting will be saved
- 4) If you push the "output- (preset)"button before the mapping setting is saved, the LED will show "—""—"to quit the Save Mapping Mode

#### 3. Preset Mapping Mode

- 1) Keep pushing "output- (preset)"button until the output LED shows "P." to enter the Preset Mapping Mode.
- Use the "+"or "-" input push button to select the saved mapping configuration (1~8) which you want to recall
- After you select the desired mapping configuration number, the LED will blink twice and the mapping setting will be effective
- 4) If you push the "output+ (save)"button before the mapping setting is effective, the LED will show "---""to quit the Preset Mapping Mode

#### 4. Default EDID Mode

- 1) Push "input+ (default)" button to select the input channel which you want to learn default EDID and then keep pushing "input+ (default)" button when you select your desired input channel
- Push the "+"or "-" output push button and then the LED will show "E""d" one time to enter Learn Default EDID Mode
- 3) Use "+" or "-" output push button to select the default EDID mode(1~8)
- 4) Release "input+ (default)" button after selecting the desired default EDID mode, and then the LED will blink twice and the setting will be effective
- 5) It will quit the Learn Default EDID Mode if you push the "input- (learn)" button before the setting is effective
- 6) The LED will show "0""0" if the setting is success

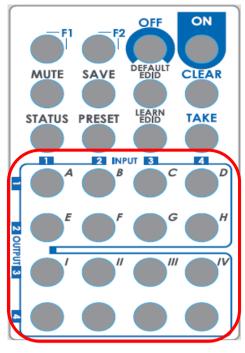
The LED will show "F""F" if the setting is failure

#### 5. EDID Learning Mode

- 1) Push "input-(learn)" button to select the input channel which you want to learn EDID from HDMI output and then keep pushing "input-(learn)" button when you select your desired input channel
- Push the "+"or "-" output push button and then the LED will show "E""L" one time to enter Learn Output EDID Mode
- 3) Use "+" or "-" output push button to select the output port number
- 4) Release "input-(learn)" button after selecting the desired output port number, and then the LED will blink twice and the setting will be effective
- 5) It will quit the Learn Output EDID Mode if you push the "input+ (default)" button before the setting is effective
- 6) The LED will show "0""0" if the setting is success

The LED will show "F""F" if the setting is failure

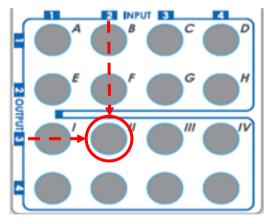
#### Method B: IR Remote Control



#### 1. IN/OUT Switch

Push the button on the checkerboard to select Input & Output port. Ex: Select Input 2 to Output 3

Push the red circle button as below to select Input 2 to Output 3



### 2. Function Key

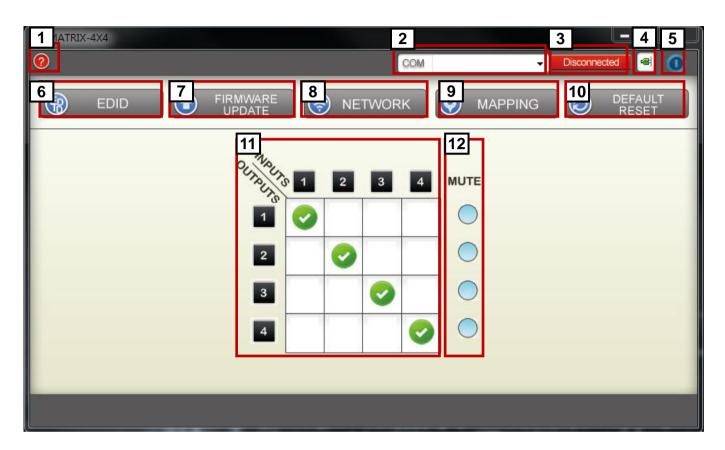
Button	Function
OFF	Standby mode
ON	Power on the matrix switcher
MUTE	Turn off output's video and audio
STATUS	Preset output status
SAVE	Save current mapping mode
PRESET	Preset mapping mode
DEFAULT EDID	Begin default EDID selection
LEARN EDID	Begin EDID learning from one output
CLEAR	Clear the previous IR operation procedure
TAKE	Trigger the previous setting
F1	Reserved
F2	Reserved

Operation	Procedure	7-Segmen	t LED
Mute Output	Mute + A~D(Output 1~4) + Take		
	1. Press "MUTE" button	- 0	
Ex: Mute Output 3	2. Press number key "C" to select Output 3	3 0	
	3.Press "TAKE" button	3 0	
Output Status	Status + A~D(Output 1~4) + Take		
	1.Press "STATUS" button	-	
Ex: Output 4 (Input 2)	2.Press number key "D" to select Output 4	4 -	
	3.Press "TAKE" button	4 2	
Save Current Mapping	Save + A~H(1-8 storage site) + Take		
	1.Press "SAVE" button	d -	
Ex: Save current mapping to 5	2.Press number key "E" to select the storage site 5	d 5	
	3.Press "TAKE" button		
Preset Mapping	Preset + A~H(1-8 storage site) + Take	Р	
	1.Press "PRESET" button	F -	
Ex: Preset saved mapping from 5	2.Press number key "E" to select the storage site 5	P 5	
	3.Press "TAKE" button		
Learn default EDID	Default EDID + A~H(1-8 default EDID) + I ~IV(input 1~4) + Take	_	
	1.Press "DEFAULT EDID" button	E d	
Ex: Default EDID 2	2.Press number key "B" to select default EDID 2	2 d	
Input 3	3.Press number key "Ⅲ" to select Input 3	2 3	
	4.Press "TAKE" button	0 0 (success)	F F(fail)
Learn Output EDID	Learn + A~D(Output 1~4) + I ~Ⅳ(input 1~4) + Take		
	1.Press "LEARN" button	E L	
Ex: Learn Output 4	2.Press number key "D" to select Output 4	4 L	
Input 3	3. Press number key "Ⅲ" to select Input 3	4 3	
	4.Press "TAKE" button	0 0 (success)	F F(fail)

### Method C: Software Control through RS-232 port

#### 1. System Requirement

- 1) OS Information: MS WinXP/7
- 2) Baud rates: 9600
- 3) Software size: 3 MB
- 4) Minimum RAM requirement: 256 MB



1	FW/SW Version Button	7	Firmware Update Button
2	COM Port Selection	8	Network Button
3	Connection Status	9	Mapping Button
4	Connect/Disconnect Button	10	Default Reset Button
5	Power On/Off Button	11	In/Out Switch Button
6	EDID Button	12	Mute Output Button

### 2. Step by step for connecting matrix and controller

- Step1: Use RS-232 cable to connect the RS-232 port on matrix and controller
- Step2: Open the software and then choose the correct com port
- Step3: Click connection button "

Step4: Make sure the connection status is on connected status "

Connected

#### 3. FW/SW Version Button

Click "O" button to show version information

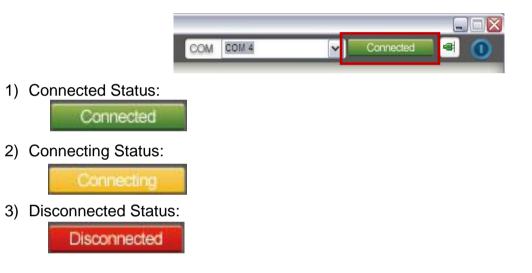


#### 4. COM Port Selection

Click "" button to select COM Port

COM	COM 4	~
_	COM 4	
	COM 3	

#### 5. Connection Status



#### 6. Connect/Disconnect Button

" to ch	nange conr	ection sta	atus		
COM	COM 4	<ul> <li>Image: A second s</li></ul>	Connected	-	0
	" to ch	" to change conn	" to change connection sta	" to change connection status	" to change connection status

#### 7. Power On/Off Button

Click this button to power on/off



"**Power on status(Blue):** Click this button to power off device(Standby Mode)

" **Power off status(Red):** Click this button to power on device

#### 8. EDID Button

-Learn EDI	D from Default		iew EDID			
From	1.Full-HD(1080p@60)-24bit 2D & 2ch 🔹	f	From	Input 1		
То	Input 1 👻				View	Save As
	Learn	]	EDID Inform	ation		
-Load EDID	) File					
То	Input 1					
	Load	]				
Learn ED	ID from Display					
From	Output 1					
То	Input 1	•				
	Learn					
Create E	DID File					
	Create	1				
	Cicate	J				

- 1) Learn EDID from Default
- a) Select Default EDID(1-8 Default EDID)
- b) Select Input
- c) Click "Learn" button to learn default EDID

#### 2) Load EDID File to Input

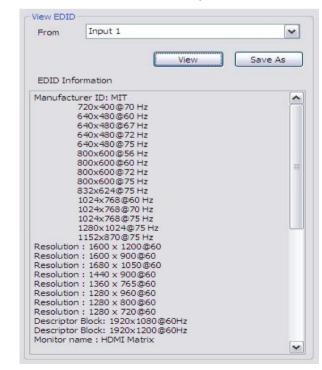
- a) Select Input
- b) Click "Load" button to select the EDID file
- 3) Learn EDID From Display
  - a) Select Output
  - b) Select Input
  - c) Click "Learn" button to learn display EDID
- 4) Create EDID File
  - a) Click "Create" button to create EDID file

Create EDID File	
HDTV Resolution: 480i	3D Support
Aspect: 4:3	Resolution:     1280x720p @ 23.98/24Hz     Add       Format:     Frame Packing     Add
VESA Resolution: 1024x768 V Frequency: 60Hz V	Audio Audio Type: Stereo Content: 44. 1kHz Add
Monitor Name (13 Character)	
	Save EDID on Computer

- b) Select the EDID content
- c) Click "Save EDID on Computer" to save the generated EDID as a file

#### 5) View EDID Content

- a) Select Input, HDMI output, or From File
- b) Click "View" button to read the EDID and analysis



c) Click "Save As" to save the read EDID as a file on computer

#### 9. Firmware Update Button

File Size:		
Break Start	Abort	Load File

- 1) Click "Load File" to select the firmware file which you want to update
- 2) Click "Break" button
- 3) Quickly remove and reconnect the power input connector
- 4) Click "Start" button to begin the firmware update

#### **10. Network Button**

De	vice Setting					X
	Ethernet				i	
	IP		10	×.		
	MASK		12	4		
	GATEWAY		18	4		
	DNS1		- 63	4		
	DNS2		- 16-	4		
	Write To De	evice	Rea	d From	Device	
	⊙RS23	12	(	Ether	net	

- 1) Click "Read From Device" to read the device IP address
- 2) Select "Ethernet" and then will be a pop-up windows
- 3) Key in the device IP address to the pop-up windows
- 4) Close the pop-up windows
- 5) Click the connected button to connect

#### 11. Mapping Button

ave Ma	apping		Preset Mappir	ng
То	Mappin	g1 💌	From Map	ping1 🗸 🗸
ename	Mapping	Save		Recall
				Configuration 4
energian de	juration 1	Configuration 2	Configuration 3	
Config Mappi	States and a second second	Configuration 2 Mapping2	Mapping3	Mapping4
Mappi	States and a second second			

- 1) Save Mapping:
- a) Select Mapping(1-8)
- b) Click "Save" button to save current mapping
- 2) Preset Mapping:
- a) Select Mapping(1-8)
- b) Click "Recall" button to recall previous mapping which are saved
- 3) Rename Mapping:
  - a) Rename the mapping(Mapping1-Mapping8)
- b) Click "Confirm" button to confirm the change

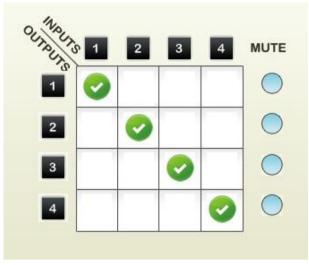
#### 12. Default Reset Button

Click this button to do factory default reset

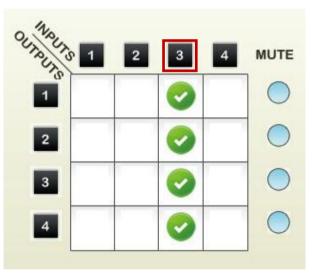
The default reset process will take about 80~90 seconds

#### 13. In/Out Switch Button

Click the button on the checkerboard to select Input & Output port



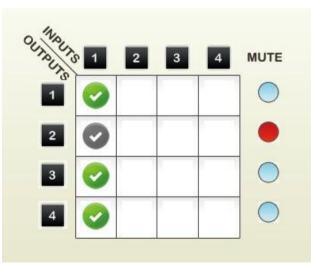
User can click the input number button to let all outputs select the same input Ex: All outputs select input 3



#### 14. Mute Output Button

Click the circle button to turn off output's video and audio

Ex: Mute Output 2



### EDID LEARNING

The EDID learning function is only necessary whenever you encounter any display on the HDMI output port that cannot play audio and video properly. Because the HDMI source devices and displays may have various level of capability in playing audio and video, the general principle is that the source device will output the lowest standards in audio format and video resolutions to be commonly acceptable among all HDMI displays. In this case, a 720p stereo HDMI signal output would be probably the safest choice. Nevertheless, the user can force the matrix to learn the EDID of the lowest capable HDMI display among others to make sure all displays are capable to play the HDMI signals normally.

There are THREE methods to do EDID Learning as below,

1. Front Panel Push-in Button: Please refer to the Operation Approach\ Method A: Push-in Button

#### (Page 6)

2. IR Remote Control: Please refer to the **Operation Approach\ Method B: IR Remote Control (Page** 

8.)

3. Software Control: Please refer to the Operation Approach\ Method C: Software Control through

#### RS-232 port (Page 11.)

There are eight embedded default EDID as below,

- 1. Full-HD(1080p@60)-24bit 2D & 2ch
- 2. Full-HD(1080p@60)-24bit 2D & 7.1ch
- 3. Full-HD(1080p@60)-24bit 3D & 2ch
- 4. Full-HD(1080p@60)-24bit 3D & 7.1ch
- 5. HD(1080i@60)(720p@60)-24bit 2D & 2ch
- 6. HD(1080i@60)(720p@60)-24bit 2D & 7.1ch
- 7. Full-HD(1080p@60)-36bit 2D & 2ch
- 8. Full-HD(1080p@60)-36bit 2D & 7.1ch



#### **Q** Can every TV work with the HDMI matrix?

A Basically, the answer is YES. But if your TV can not support 1080p, please refer the EDID LEARNING section to learn EDID from your TV.

#### What is EDID? Why do I need to learn EDID?

A EDID contains the whole information of the display such as the resolution and audio setting which this display can support. Therefore, based on the EDID information, media player will pick up the most suitable resolution and audio setting to the display. In order to faithfully transmit the EDID information from display to the media player, learning EDID from display to this device is necessary.

#### **Q** What should I do to learn EDID for the matrix?

A Due to the limitation of HDMI, the source device can only output one format of video and audio. In other words, the source device cannot output 720p and 1080p video at the same time, or output stereo and surround sound at the same time. Therefore, you may need to manually setup each HDMI input for desirable audio/video output format. The mechanism of EDID Learning is to pick up the HDMI display with the lowest capability among the ones you would use for this input source. For example, if user would like to play the Input-2 upon output-2, output-3 and output-4, and only output-3 cannot support 1080p [support up to 720p only], please learn the EDID from the display connected to the output-3 at the Input-2 port. Of course, if outpt-3 would get the HDMI signals from every HDMI input, please learn EDID information from output3 to all four HDMI inputs. For more information about EDID Learning, please refer to EDID LEARNING section.

#### **Q** My TV can support 1080p, but why there is no audio?

- A The factory default EDID of this device is 1080p & 2ch audio. However, there would be a problem after you change to use 1080p & 7.1ch if the TV cannot support 7.1ch audio. Please use the default EDID, 1080p & 2ch audio.
- **Q** When I set an audio amplifier (AV receiver) between TV and the matrix to extract 7.1ch audio, but why there is still no audio?
- A Basically, the default EDID of the chosen input can support 7.1ch audio, but the problem is that the EDID of the amplifier still cannot match the default setting. Therefore, the best method is to learn EDID from the amplifier directly. Please refer to EDID LEARNING section and follow the steps to learn the EDID. When learning EDID from the amplifier, user just needs to connect the matrix and amplifier. Please don't connect HDMI cable between amplifier and TV when the EDID learning is proceeding.
- When I play the same content upon multi-displays, why only the TV equipped with amplifier can have 7.1ch audio, and the others don't have 7.1ch audio even no stereo?
- A Due to the limitation of HDMI, the source only can choose one video and one audio format to play, which can be either 1080p and 7.1ch or 1080p and stereo audio. It means when the user sets the matrix at 1080p and 7.1ch, the source will only play the content under this format. Therefore if the TV cannot decode 7.1ch audio, there is definitely no audio.

## WARRANTY

The SELLER warrants the **MA-5244H 4x4 HDMI Matrix Switcher with Full 3D Support** free from defects in the material and workmanship for 1 year from the date of purchase from the SELLER or an authorized dealer. Should this product fail to be in good working order within 1 year warranty period, The SELLER, at its option, repair or replace the unit, provided that the unit has not been subjected to accident, disaster, abuse or any unauthorized modifications including static discharge and power surge. This warranty is offered by the SELLER for its BUYER with direct transaction only. This warranty is void if the warranty seal on the metal housing is broken.

Unit that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for 90 days from the day of reshipment to the BUYER. If the unit is delivered by mail, customers agree to insure the unit or assume the risk of loss or damage in transit. Under no circumstances will a unit be accepted without a return authorization number.

The warranty is in lieu of all other warranties expressed or implied, including without limitations, any other implied warranty or fitness or merchantability for any particular purpose, all of which are expressly disclaimed.

Proof of sale may be required in order to claim warranty. Customers outside Taiwan are responsible for shipping charges to and from the SELLER. Cables and power adapters are limited to a 30 day warranty and must be free from any markings, scratches, and neatly coiled.

The content of this manual has been carefully checked and is believed to be accurate. However, The SELLER assumes no responsibility for any inaccuracies that may be contained in this manual. The SELLER will NOT be liable for direct, indirect, incidental, special, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. Also, the technical information contained herein regarding the **MA-5244H** features and specifications is subject to change without further notice.